

Kristine Young

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757-473-1776

Summary

- I have spent two years in the food industry, working as both a hostess and waitress, working hard to promote the growth of the businesses I have been employed at by providing excellent customer service and creating a welcoming environment that encourages customers to come back again and again. I am very excited to use these skills in a more retail-oriented environment.

Education

Current **Tidewater Community College** Virginia Beach, VA
Associates in Multimedia Design

Employment History

October 2012-
Current **The Highlander** 676-B N. Witchduck Rd (757) 962-7963

Server

- Served customers in a friendly, knowledgeable, and timely manner.
- Answered customers' questions and addressed problems and complaints in person and via phone
- Kept dining area, bathrooms, and service areas clean at all time

June 2011- Current **Salvatore's Pizzeria** 4876 Princess Anne Rd (757) 497-7500

Hostess/Server

- Entertaining customers during long wait periods
- Gave customers an exemplary dining experience from start to finish by serving/greeting them with a welcoming demeanor and answering any and all questions
- Frequently checking on customers and addressing any complaints promptly
- Assisting servers/counter girls with whatever they need in order to keep the dining room flowing in an organized manner
- Organizing reservations and seating to promote the best dining experience for all customers

Skills

- Energetic and organized
- Excellent multi-tasker
- Cooperative team leader
- Quick learner
- Reliable and punctual

Accomplishments

- Recognized by peers and management for going above and beyond normal job functions.
- Generated ideas to help advertise/promote business and attract new customers